

REFRIGERANT DATABASE ORDER FORM / PRO FORMA INVOICE

All orders are subject to the Refrigerant Database terms and conditions. Please reproduce form as needed.

	quantity	United States	Canada, Mexico	other foreign	cost (US \$)
REFRIGERANT DATABASE					
individual user license ^a	_____ x	\$ 150	200	215	_____
site license ^a	_____ x	330	480	525	_____
corporate license ^a	_____ x	510	760	835	_____
replacement installation diskettes ^b	_____ x	75	80	85	_____

DATABASE DOCUMENTS (attach list) ^c					
per document (handling, packing) documents:	_____ x	2.00	2.00	2.00	_____
and per page (copying, added postage) pages:	_____ x	0.15	0.25	0.35	_____
and per order (processing, base postage)	1 x	50.00	60.00	60.00	_____

OPTIONAL EXPRESS DELIVERY					
	1 x	18.00	27.00	44.00	_____
and \$2.50 for each 1-60 pages after the first 30 for database documents	_____ x	2.50	2.50	2.50	_____
subtotal:					_____

SERVICE CHARGES (\$40.00 for bank transfers; 4% for payment by PayPal; \$25.00 for order documentation including invoices and agent confirmations; see explanations for other fees) _____

SALES TAX (applicable for delivery in Virginia only) x 4½%: _____

PREPAID TOTAL US \$ _____

^a Site and corporate licenses allow an unlimited number of users at one location or at all locations within a country, respectively, for use on individual computers or networks. License terms are included in the User's Manual posted at www.JamesMCalm.com.
^b For users with licenses through the 2001.07.31 release (#34) only.
^c Please include document numbers, which begin with RDB; a document list may be printed with the computerized version to simplify ordering. Page counts are stated in the database.

MAIL/SHIP TO (only name and company required for licensed database users unless information has changed):

name (database user) _____
 title _____
 department _____
company _____
 address _____

 city, state _____
 postal code _____ country _____
 phone _____ fax _____ e-mail _____
procurement contact (if different from user) _____ e-mail _____

PAYMENT is required with the order (in advance of shipping) in cash, by check or money order made payable to *James M. Calm, Engineering Consultant*, or by bank transfer. Please add the bank service charge of US\$40.00 if paying by bank transfer.

Please send completed form, list for document orders, and payment (see reverse side) to:
James M. Calm, Engineering Consultant, 10887 Woodleaf Lane, Great Falls, VA 22066-3003 USA.
 Orders paid by credit card and domestic orders sent COD may be faxed to +1-707/516-0552.
 Please direct questions to database@JamesMCalm.com.

for office use only:

rec'd: _____	entered: F I A E rcpt: _____
paid: _____	sent: _____
	e-mail conf: _____
	tracking #: _____

**ORDER ACCEPTANCE MAY BE DISCONTINUED
AT ANY TIME WITHOUT ADVANCE NOTICE**

Explanations

Description: A description of the database is posted at www.JamesMCalm.com along with the User's Manual. The manual describes the database features and contents in detail and presents illustrations of its use.

Refrigerant Database Update Subscriptions are no longer available. The prices shown for database licenses include only the 2001.07.31 release.

Computerized Version: This version contains 643 data summaries on refrigerants, compatibility, and toxicity. It provides more than 7,400 citations. Retrieval software is included, subject to an accompanying license agreement; prices for users outside the United States include a \$30.00 software license fee. System requirements for the database and software are included in the description and in the User's Manual, both posted at www.JamesMCalm.com. Distribution will be via the Internet as e-mail attachments of file downloads except that diskettes may be used for the initial release.

Report Version: Subscriptions for the printed version have been discontinued; reports may be ordered as database documents.

Database Documents: The database identify sources for documents cited in the database. Approximately a third are distributed through the database and may be ordered at the rates shown.

Service Charges: COD service is available for domestic shipments by express delivery; the added cost is \$20.00. Additional charges (minimum of \$25.00) will apply for special documentation or invoicing as well as confirmations to subscription agencies.

Shipping: Normal delivery is by first class or priority mail in the USA or by air mail outside the USA. Most orders are mailed within four business days; all are sent within two weeks. *Express* delivery (by FedEx Priority in North America, Europe, Japan, and China; by FedEx Economy or Freight, UPS, Express Mail, or Global Priority Mail for other destinations) is available either for documents or the initial version (see above regarding updates) of the database. *Express* orders are shipped within 48 hours and on the day received if possible. Delivery is before 10:30 am on the next business day in most metropolitan locations in the USA; please specify *Saturday delivery* (normally by 12:30 pm) and add \$15 if desired. *Express* delivery to other countries, where available, normally takes 1-6 business days depending on the destination and time for customs clearance.

Terms and Conditions

Prices: The prices shown are subject to revision at any time. They include postage (by air mail outside the USA), but. Foreign prices include preparation of a standard customs form and, when required, a waybill and/or commercial invoice, but exclude customs duties and clearance charges. Insurance against loss or damage in transit is included only for shipments sent by express delivery.

Business Identification: The Refrigerant Database has been developed and is administered by James M. Calm, Engineering Consultant, hereinafter referred to as JMC. JMC is a sole proprietorship; Social Security Number 043406443 is used for tax identification purposes. JMC qualifies as a small business under federal classifications. JMC does not qualify as either a Socially and Economically Disadvantaged Business Enterprise or a Women's Business Enterprise; JMC is not located in an Eligible Labor Surplus Area.

Compliance with Federal and State Regulations: Requirements for compliance with applicable federal and state laws as well as affirmative action, work place, and other programs are governed by the former contract between JMC and the Air-Conditioning and Refrigeration Technology Institute (ARTI) for Development and Administration of the Refrigerant Database (Contract 605-00010), awarded pursuant to U.S. Department of Energy (DOE) Grant number DE-FC05-99OR22674. The agreement specifically stipulates compliance with Executive Order 11246 on Equal Employment Opportunity, the Clean Air Act of 1970, and the Federal Water Pollution Act. It includes provisions addressing National Security Information, accounting procedures, intellectual property, and eligibility. JMC voluntarily complies with the Environmental Protection Clause contained in 41 CFR §1-1.2303.2, Equal Opportunity Clause in 41 CFR §60-1.4, Nonsegregated Facilities Clause in 41 CFR §60-1.8, Affirmative Action for Disabled Veterans and Veterans of the Vietnam ERA in 41 CFR §60-250.4, and Employment of the Handicapped Clause in 41 CFR §60-741.4.

Governing Law: Licenses to use the Refrigerant Database and related document purchases shall be governed by laws of the United States and the Commonwealth of Virginia.

Purpose and Disclaimer: The Refrigerant Database was established to facilitate access to information to accelerate use of alternative refrigerants, to enable phase out of chemicals of environmental concern. The information contained in the database is not complete and has not been verified. Its suitability for specific uses has not been established, and no representation is made to support reliance on it. Users must determine the appropriateness and adequacy of the data.

Warranty: No warranties of accuracy, comprehensiveness, merchantability, or fitness for any specific purpose are implied. No liability for special, incidental, consequential, indirect, or similar damages; indemnification; or obligation to defend users against claims of any kind is assumed by JMC based on distribution or use of the database or documents. The sole warranty offered is for provision of database releases and document copies properly ordered, or refund of amounts paid therefor.

Other Terms and Conditions: No terms and conditions (including but not limited to those addressing warranties, indemnification, insurance, inspection, records, confidentiality, or social or affirmative-action programs) stipulated in purchase orders will apply. Subscriber identities and addresses may be disclosed to ARTI.

Payment

Prepayment is required in United States dollars (USD, US\$) by one of the following means:

- **by check written on a U.S. bank:** Most commercial banks outside the United States can provide dollar checks written on their affiliate in the United States.
- **by check written on a Canadian bank**
- **by the charge (credit or debit) cards indicated:** We no longer accept payment by charge cards directly, but you may use them for payments via PayPal (<http://www.paypal.com/>) with addition of a 4% service charge to cover fees and handling. Please include a copy of your payment confirmation (made to database@JamesMCalm.com) with your order form.
- **by bank or wire transfer:** We accept this method of payment, but discourage it due to the high fees involved. Although widely used in some countries, notably in Europe, it is not commonly used in the USA. Please **prepay all fees** charged by your bank and any associate banks that it uses. Also **add US\$ 40.00**, charged by our bank for incoming transfers, and arrange for transfer to SunTrust Bank, Atlanta, GA, USA; Federal Reserve Routing (ABA) number 061000104 for credit to account of James M. Calm Engineering Consultant, number 822828804. Please include a copy of the bank or wire transfer confirmation with the order form (they may be sent by fax to +1-707/516-0552 to expedite processing). **Failure to pay all transfer charges, including the US\$ 40.00 incoming fee will delay your order until we receive these amounts.**

Purchase orders are not accepted and will delay your order.